

# Internalization Of Tolerance In The Freedom Of Expression Era

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## Abstract

*The purpose of this study is to examine the values of tolerance and freedom of opinion in the era of technological and information advances in a pluralistic Indonesian society. This empirical research method was carried out by doing in-depth observations on Indonesian people's lives and literature review. Findings of research are freedom of opinion becomes a very complicated matter when everyone expresses their expression without regard to morals or libel on the basis of opinion freedom.*

*They often use terms instead of the actual meaning deliberately made in multi-perception with implicit argumentation. The hate speech which is wrapped in multi-perception will threaten the diversity and unity of the nation as a great nation because of differences. This becomes a serious matter when conveyed on social media by hiding behind religious dogma, fake accounts and the hoax news business. Consequently, it is necessary to internalize the value of tolerance in the freedom of expression era in term of the information technology advancement and social pluralism.*

**Keywords** : tolerance, freedom of speech, social media

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## Introduction

The development of hate speech cases is so rapid on the basis of freedom of speech. Hate speech which has the meaning of expressing the feelings through communication or actions done by a person or group that is hateful in the form of provocation, instigation, or insults to other individuals or groups which is now often become the other side of freedom of speech.

The purpose of this study is to reveal how to deal with the advancement of information technology and freedom of opinion from a personal point of view. Then it also responds hate speech on the basis of religious dogma. In addition, it what should be done to face hoaxes and slander on social media. As a result, the study with the title "Internalization of Tolerance in the Freedom of Expression Era" is very important to do for keeping Republic of Indonesia due to the differences and diversity without any conflict.

There are many studies that discuss the utterance of hatred and tolerance, including Irawan entitled "Hate Speech in Indonesia". According to him Hate speech is contrary to human rights of free speech. Freedom of speech is a right of every citizen. This freedom of speech is also a right in democracy. The hallmark of democratic freedom of speech is

based on the principle of loyalty to the laws and regulations. However, the democratization of communication is sometimes beyond the limits of reasonableness (Irawan, 2018; Budiharso, 2018). His study is good in the field of tolerance according to Islamic point of views. However, it did not discuss what was included in the category of hate speech and how to impement tolerance.

Racism is included a hate speech. It is a doctrine which states that the biological differences inherent in the human race determine the achievement of culture or individuals. Racist acts which are hateful or "mocking" other races are often conveyed in the public domain moving ethic values and multiple national identities.

In Casram's study entitled "Building Attitudes of Religious Tolerance in Plural Societies", he said that religious tolerance carried out by full of awareness will create an inclusive attitude of religious communities (Casram, 2016; Fauzan & Nadia, 2019). His idea is really good in term of the typology of diversity, Nevertheless, it did not discuss how to do tolerance from the individual of every society member toward the groups that uses religion for politics on social media.

Freedom of speech becomes a shortcut of "justification" unilateral with the wrapping of

religious dogmas to uphold the ideas and deliver their masters in the political altar. Imagination of heaven lot often becomes a hop stone with the theorem of compulsion from their point of view.

The media express their opinions with no more limited by podium stages which are only seen and heard by a few people. More than that, social media and mindstream are their medium to share text, image, video and audio information to the public. As the development of social media technology reaches all levels of society. Social media or the internet provides widest possible space for the users to publish, share, comment and others as they want (Haryanto & Mubarak, 2018).

Social media is used as a means of self-actualization and shows talent and expression to be known by many people. Freedom of speech for them is as if without legal and ethical restrictions until exceeding the actual state of self-quality. Social media is a place for marketing issue products that are deliberately made to reach a certain goal. Social media has now succeeded in moving the reliable media which is narrative both print and online. The truth of information, data and facts are no longer considered because those issues are deliberately polished with religious camouflage and the recording of famous figures.

The data released by internet-worldstats.com states that in Indonesia there were around 171,260,000 internet users in June 2019 and around 130,000,000 Facebook customers in December 2018. Most of the users are young generation of candidate future leaders. That very large number reaches all levels of society that allows the internet to educate them with all sides.

Herlina Nurani in her study, "Media Power over Religion and the Forms of Religious Intolerance towards the Media", she said that "... the internet media takes a very large portion and role in providing information to the public, especially young people about radical ideology. The fact that terrorist organizations and those affiliated with it have utilized technology that can make it easier for them to spread propaganda and recruit potential members through internet is a very sad thing from the progress of the mass media itself (Nurani, 2018). Herlina's study is very good to read, especially in the form of religious intolerance towards the media, but it did not

discuss in depth how hoaks were done as a business.

Based on that, the issue of hoax, which means false news, contributes greatly to the change of mindset and ethics of a nation. As hoax is known, it is the news which doesn't have fundamental, that is a series of information which is intentionally misled, hoax is also "sold" as a unilateral truth for getting profit. The spread of information every second spreads quickly to all lines of people's lives. The need of social media is a necessity for almost all groups in all corners of the country. This broad scope is often used as a business "land" to achieve the desired benefits.

"Sadly, the action they take is able to gain massive profit. The traffic of visitors on their site is indeed large, although the name is not widely known. "Yesterday, someone calculated that the analysis could reach around Rp. 600 to Rp. 700 million in one year," Total of the profit is admitted just come from one site. While the number of fake news distribution sites is basically very large, so the velocity of money that occurs in `business` of hoax information is indeed large." (Bintoro Agung Sugiharto, 2016)

"Based on data from Dit Siber in January - December 2018 there were 52 hoax cases and there were 18 cases that had finished. For defamation case in the same period there were 1,271 cases. From these number, there were 556 finished cases, "Then, in 2018, there were 255 cases of hate speech and 118 of them had already finished. "As for 2019, from January to June, there were 51 hoax cases and 32 cases that had already finished. This means that there is an increase there. If last year there were 52 cases. This year from January to June there have been 51 hoax cases. (Farouk Arnaz / JAS, 2019).

Based on the findings of this research, there are several kinds of hate speeches in Indonesia, ranging from political, social, economic, religious issues until daily personal life issue. There are many cases and violent conflicts in Indonesia that start from acts of intolerance which then become anarchism that leads to national disunity.

In addition, intolerant attitudes in diversity country has sufficient space for the potential of the rise of friction as a result of differences in belief and point of view for each individual or group. Claims for unilateral truth and group importance add to the series of

intolerant attitudes that harm Indonesia's unity as a country that stands on diversity. Therefore we need a concrete action to save the nation from the action of a few people who are trying to make propaganda, hoaxes, racial issues and hate speech for the realization of a great nation in diversity.

## Method

This study used an empirical approach by doing in-depth observations on Indonesian life through observation of social media or mass media, whether it is printed, electronic and online news with review of literature method. The first step taken by the author was to find all documents and data about all matters relating to intolerance, hoaxes, expressions of hatred from various media sources in Indonesia, whether it was printed, electronic and online for about three months. Secondly, mapping and classifying cases into types of hate speech and hoax because of politics, racism, religion and business. Thirdly, analyze and find solutions on how to respond intolerance, hoaxes, expressions of hatred from relevant books and journals.

From the various sources, it is analyzed deeply to get a rational conclusion and "collecting" into a study that can give a new color in maintaining the character of a religious and tolerant nation. This method was very well used because it has many facts from reliable mass media, but it has weakness, the author could not make sure the neutrality of mass media in politics.

## Results and Discussion

### Internalization of tolerance value

Tolerance is an attitude of mutual respect and appreciate for differences between individuals, between groups and between nations amid differences. Tolerance can also avoid discrimination, even though there are many different groups or classes in society groups.

Tolerance in national and state life is a necessity amid the diversity of the nation. Diversity is a gift from God for all the people who must be grateful not to exacerbate the difference with all the tricks to achieve a goal. Tolerance is not a narrative that becomes camouflage to achieve group goals but how tolerance continues to be the breath and flows in the body of Indonesia.

The values of tolerance is how to continue to live in national and state life in order to reduce the occurrence of social conflict as a result of community diversity. Tolerance values will build community awareness about the importance of respecting differences, accepting the weaknesses and strengths of others so that harmony will be created in differences.

Internalization of one's good values begins with a clear heart because "the relationship of qalb (heart) with other organs, is like a king who reigns on the throne surrounded by his servants (Nurani, 2018) who can do anything according to the king's will.

Islam gives widely the freedom of speech to the followers, as long as it does not interfere with the position and dignity of others. Islam does not justify its people to spread hatred, commit crimes, and use abusive language to others even if they are non-Moslem. Because basically a great nation is created based on the differences that are framed in the equation of nation and state purpose. It is required strategies that can play role amid multidimensional nation, including:

#### a. Start from heart

Every person has the potential for intolerance because of human nature as a creature that is equipped with desires and passions. Lust always invites to the negative things with all its dimensions that make human heart grow the seeds of hatred among others and want to always look for self-satisfaction.

"Qalb in the Qur'an has two human powers, namely the sensory power and the first psychological power, sensory power such as sight and hearing. Second, psychological power such as cognition that causes creativity, emotional power that causes taste, and konasi power that produces willpower (Mansyur, 2017).

Heart or Qalb is a gift from Allah the Almighty that is given to human who has positions and functions that are very important and primary, because qalb function is as an activator and controller of other members of body. (Mansyur, 2017)

The five senses are able to achieve sensory things, but have not been able to feel the beauty, ugliness, love, and hatred. Whereas human psychic functions are in the field of consciousness, thought, knowledge, interpretation, understanding, ideas, and

intelligence of individual and maintain spiritual balance in human's self.

Accepting any situation in a calm heart is as a simple way of accepting differences. The heart is the key to control all members of human's body and human is as a manager of a country. Through their creations and works, human is able to color the world with the colors of human's heart. A clean heart determines the future of every individual as a delegation of the peace of a nation.

"The concept of management for reaching the clear heart are: First are Knowing God; Ma'rifatullah is as the basis of life, the Messenger of Allah is as a role model, reaching the guidance of Allah. Zikir is as a key of peace of heart, repentance nasuha and dzikrul maut. Second are noble morals; The heart is a valuable asset, arranging the sincerity of heart, being patient person, preventing the view, practicing clean living, forcing oneself to be obedient, addressing the tests, the Third are sakinah families, building education from the family, the role of women in the family, glorifying both parents, being worth husband with his gentleness, doing good moral to servants, minimizing conflict in the family, managing neighborly life (Putra, 2018).

As Imam Al-Ghazali divides it into four, there are:

First, the heart that is rafa' (ascended) for remembering Allah SWT. Receiving Allah the Almighty, rejecting abasement towards Him. A deep and continuous longing for the Most Rahman and Most Rahim even in every breath there is Allah SWT who is always be in every beat of our heart.

Second, the heart that is 'fath' (win) because it is pleased with whatever the will of Allah SWT. One of the signs is always trust, believe, and convince in all of His gifts. His soul is calm because he is consciously conscious that everything has been determined by Him and nothing can change His will and there is no effort and strength except because of Him.

Third, the heart that is 'khafadh' (down) because of doing activity with except Allah SWT. One of the signs is feeling pride, arrogance, riya, and greed for the gift of Allah SWT'. Doing life arrogantly and feeling that everything that has been

achieved is from his own efforts without the intervention of God, the Most Giving.

Fourth, a heart that is 'wakaf sukun' (silent) because of negligent from remembering the Most Merciful. 'The signs are the loss of pleasure in obedience to Allah SWT. Disobedience which is carried out obscure halal-haram that is done until the right and wrong becomes unilateral perception to achieve its goals.

"Tawadhu, being obedient to Allah, the heart becomes clean, straight, and peaceful is the impact of perfect worship so that life will be balanced and increase valuable religious quality in the eyes of God (Putra, 2018).

How to continue to connect the heart with the greatness of Allah SWT through *dzikir-dzikir khofi* which is only known by ourself and our Creator. A heart that continues to live on the oneness of Allah will always radiate nur the majesty of God so that it is not visible the creature except Allah SWT. The evil behavior of the creature will not be seen unless "return it" based on the will of Allah SWT the Most of Controller Universe. A person's crime will not happen without God's will the the Most of Controller Universe. Only He who wants all that as 'colorful' world to be taken the wisdom.

#### b. Manage the ego

The selfish in the big Indonesian dictionary (KBBI) is a person who is always emphasize himself ". Every human being has the potential for selfishness who always wants to win himself, does not want to be blamed and feels himself the truest. This character can happen to anyone because basically humans are equally equipped with "software" such as desire that always leads to ugliness. There is nothing absolute in truth or badness as Allah SWT says in Surah Al-Kahf verse 29

وَقُلِ الْحَقُّ مِنْ رَبِّكُمْ ۖ فَمَنْ شَاءَ فَلْيُؤْمِنْ وَمَنْ شَاءَ فَلْيُكْفُرْ ۗ إِنَّا أَعْتَدْنَا لِلظَّالِمِينَ نَارًا أَحَاطَ بِهِمْ سُرَادِقُهَا ۗ وَإِنْ يَسْتَعِيبُوا يَعْثَبُوا بِمَاءٍ كَالْمُهْلِ يَشْوِي الْوُجُوهَ ۗ يَسْسُ الشَّرَابُ وَسَاءَتْ مُرْتَفَقًا.

The meanings: "(it is) the truth from the Lord of you (all). Then whoever will, let him believe, and whoever will, let him disbelieve. Lo, We have prepared for disbelievers Fire. Its ten encloseth them. If



*they ask for showers, they will be showered with water like to molten lead which burneth the faces. Calamitous the drink and ill the resting-place!"* Al-Kahfi verse 29 (Syamil Qur'an, 2010)

Whatever has happened and will happen to human is the will of God the Almighty. Human is just servant who has no effort except to live what has been determined for him. But often human fanaticism arises which born egoism like the following signs :

- 1) Intolerant  
Because of always being selfish, it will be difficult to tolerate with environment surroundings. Can not accept any differences and ignore the rights of others.
- 2) Easy to blame other people  
It's tend to blame others when a problem occurs. This character is not seldom happened in daily life because it always feels disadvantaged without reviewing of further actual events.
- 3) Anti-apology  
It is very prestigious to apologize even though it has been proven to be wrong because he often blames others in every condition. He always assumes that whatever he's done is right.
- 4) Being spiteful  
Selfish people will always see things only from their own perspective. The character of anti-apology will bring revenge against people who have been considered wrong in their own perspective.
- 5) Doesn't like being advised  
A selfish person does not like being advised or let alone criticism of others. Even if he does not pay attention and feels annoyed with people who give advice because he thinks that what he's done is right.

As long as the signs are in us, you will never be happy in your life forever because you always feel competed by others. However, the character of egoism can be removed in the following way:

Be patient and accept the situation

One thing that can be done when there are signs of that or become victims of hate speech is to be patient. Islam encourages its followers to be patient when being insulted, treated with disrespect, and became the target of hate speech (Irawan, 2018). One of the triggers for someone's selfishness is the difficulty in being patient. He can't wait for other people to get his rights first, so he prioritizes himself. We can take example, such as grabbing a queue, running in a red light and so on. Refraining from the flaming will be a way to reduce the selfish character of each human. Patience is as a key in every situation, pacifying every soul, negating anxiety and relieving the heart of human.

Does not compare

A person who has selfishness will always feel dissatisfied and compare himself with other people whom he considers better. This character can be eliminated by learning to stop and not comparing himself with other people in some ways and trying to accept whatever his condition. Instill to yourself that everything happens to human is the will of the Creator, only to Him, all beings will return.

Prejudice good to other people

The best men is who are always prejudiced good to others. On the other hand, being prejudiced bad against other people is also the beginning of doing bad to others. Therefore, trying to be prejudiced good to others and returning everything that happens to Allah SWT with His power will not happen anything in this world.

Being prejudiced good is also taught to children who are the successors of the nation's life, because "Internalization with role models in education is the most influential and proven method in preparing and forming the moral, spiritual, and good character aspects of children (Hartono, 2018)

### c. Accept the difference

People who is difficult to accept difference usually feel the most right in

every differences. This habit is not easy indeed to be eliminated because of the character and fanaticism that is too far towards the groups and the characters whom they praised. Tolerance in differences is only limit of narratives even illusions that are considered impossible in daily life. The subjects of tolerance are sometimes considered as rebels who are actually hostile, slandered and even considered as apostates and so on. They do not understand how to apply tolerance and accept differences by all their body and soul.

Tolerance is an attitude of respect and appreciate each others between groups or between individuals in society or in other scopes amid any differences. Tolerance can also avoid discrimination, even though there are many different groups or classes in a society group.

Difference is a certainty that inevitably has to be accepted as social beings that must be accepted by Indonesian. Indonesia is a diversity nation that has a variety of tribes, ethnics, languages, religions and other cultures. As BPS data in 2010 that Indonesia has more than 17,500 islands, consisting of 300 ethnic groups or precisely 1340 ethnic groups, 740 regional languages used by the people of Indonesia.

It is truly that God's gift is so great to Indonesia who has provided diversity and wealth that is not had by other nations in the world. The world becomes not beautiful without difference. The existence of human is also due to differences that has happened based on their own nature. Every day human is faced differences of opinion, background, tribe/ethnic, race and religion, which all of those are deliberately created by God for the beauty of the world where we live in. As in Qur'an Surah Yunus 40-41

وَمَنْهُمْ مَّنْ يُؤْمِنُ بِهِ وَمَنْهُمْ مَّنْ لَا يُؤْمِنُ بِهِ ۗ وَرَبُّكَ أَعْلَمُ  
بِالْمُفْسِدِينَ . وَإِنْ كَذَّبُوكَ فَقُلْ لِي عَمَلِي وَلَكُمْ عَمَلُكُمْ ۗ  
أَنْتُمْ بَرِيئُونَ مِمَّا أَعْمَلُ وَأَنَا بَرِيءٌ مِّمَّا تَعْمَلُونَ.

The meanings: *“And of them is he who believeth therein, and of them is he who believeth not therein, and thy Lord is Best Aware of the Corrupters. And if they deny thee, say : Unto me my work, and Unto you your work. Ye are innocent of what I do, and I am innocent*

*of what ye do.”* Q.S Yunus 40-41. (Syamil Qur'an, 2010).

In another surah Allah also says:

قُلْ يَا أَهْلَ الْكُفْرِؤُونَ . لَا أَعْبُدُ مَا تَعْبُدُونَ . وَلَا أَنْتُمْ عَابِدُونَ مَا أَعْبُدُ .  
وَلَا أَنَا عَابِدٌ مَّا عَبَدْتُمْ . وَلَا أَنْتُمْ عَابِدُونَ مَا أَعْبُدُ . لَكُمْ دِينُكُمْ وَلِيَ دِينِ

Artinya: *Say, “O disbelievers, I do not worship what you worship. Nor are you worshippers of what I worship. Nor will I be a worshipper of what you worship. Nor will you be worshippers of what I worship. For you is your religion, and for me is my religion.”* Q.S. Al Kafirun 1-6, (Syamil Qur'an, 2010)

All religions are basically true according to their adherents so that the truth will always be maintained with all their effort and strength. Differences in beliefs are how not to be a problem even a conflict. Let it walks like the path that has been determined and we walk on the path that is already in front of us. History has recorded how the prophet Muhammad Shalahu alahi wa sallam taught his people about the tolerance, especially when it was holding the Medina Charter that could embrace all groups and even his enemies to live together in the same nation and state.

The predecessors Indonesia also could embrace at least seven hundred kingdoms in order to fuse and realize it into a unity that was framed in the Diversity of Unitary State of Republic Indonesia.

#### **d. Return it to the Law Enforcement**

When there are irregularities and indications of violation of the law, then return it to the applicable law channel. Good people are those who obey the law where the law was created. The laws governed by the country must be upheld and applied to all nation's blood.

As a person who obeys the law will always return the law according to its function. Let the law enforcement agencies uphold the justice and the applicable laws. Don't use methods that are not praiseworthy and based on personal assumptions even anarchism because of unilateral interpretation for their own personal and group affair. There is no street law that judges a case under the nation's territorial of law. At least there is a law that regulates how members of the community can enjoy their rights peacefully without having to hold the

power of the law. The existence of law enforcement institution that is held to solve quarrel that arise among fellow members of the society and all the blood of a country must be upheld without having to be bent down under the pressure of sub-power authorization.

### Conclusions

A great nation is created because of the differences that are framed in the same goals and ideals in national and state sovereignty, then the strategies are needed that can participate in the midst of multidimensional nations. It is necessary to internalize national values and intact tolerance in the era of freedom of speech as nowadays.

Start from the heart because it is the key to control all members of human body and human as the leader of a country. Through their creations and works humans are able to color the world with the color of humans' heart. Managing the Ego in each self, egoism can happen to anyone because basically humans are equally equipped with "software" such as lust that always leads to badness. Egoism needs to be managed and returned to the will of the Creator.

Accepting differences, differences in ethnic, race, and religion in Indonesia are how not to be a problem even a conflict. Because, the predecessors of the Indonesian people could embrace at least seven hundreds of kingdoms in order to fuse and realize it into a unity that was framed in the Diversity of the Unitary Republic Indonesia. The difference will be beautiful when we as social beings accept the difference wholeheartedly. Restoring the law to its function, let the law enforcement institutes uphold justice and the applicable legislation. Not using their own methods and perspectives, even to act anarchically because of unilateral interpretation.

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Likewise to the law enforcement, the supremacy of law is not only meant by the number of infrastructure development and legal products along with all the kinds of them, but also how the established law can actually be enforced and implemented, so that the law functions are to guarantee the national justice.

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